

# V3-201, V3-202, V3-204, V3-205 Troubleshooting Guide

## Contents

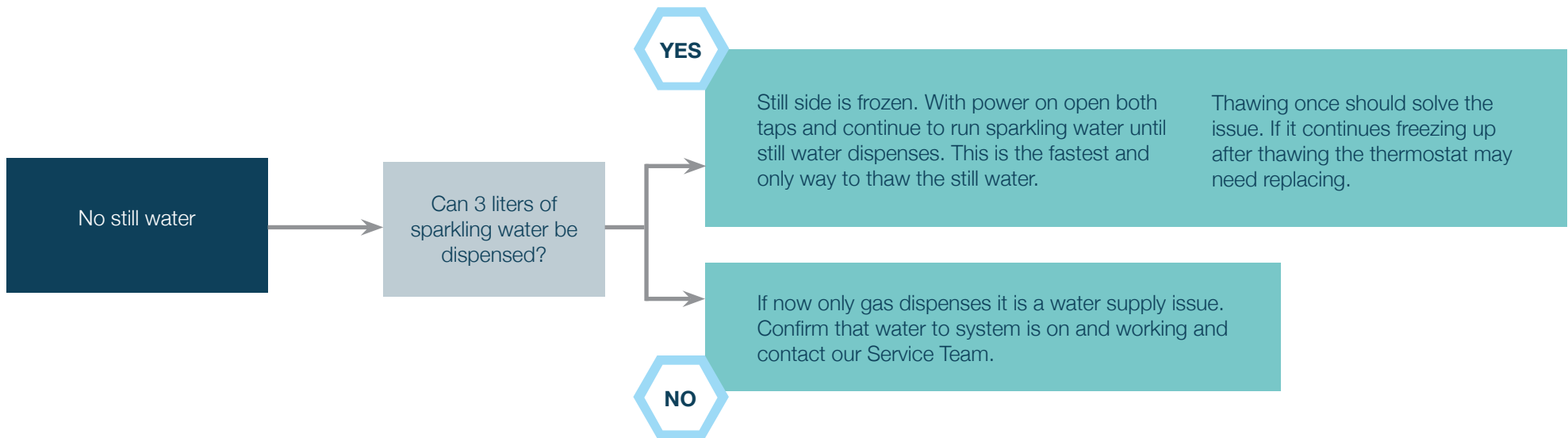
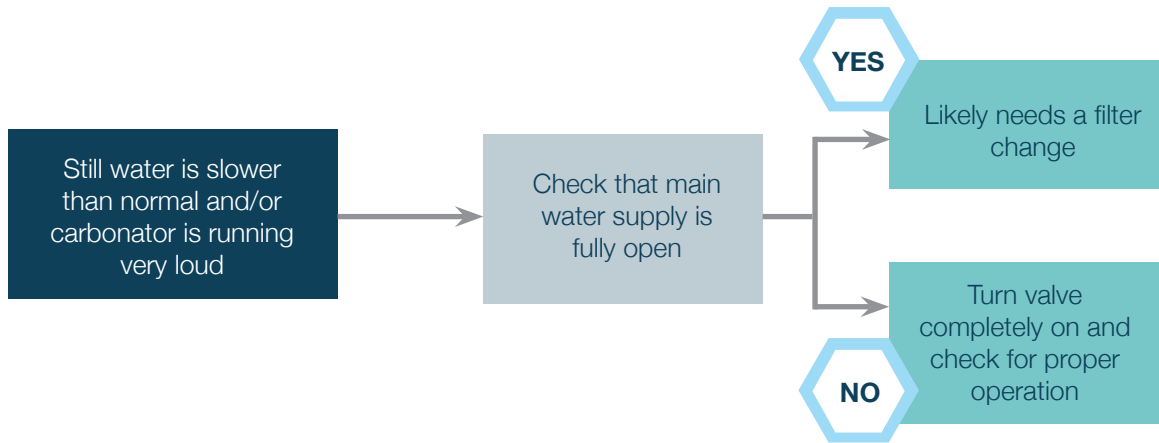
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Still water is slower than normal and/or carbonator is running very loud.	2
No still water.	2
No sparkling water.	3
Water leak.	3
Service light is on.	4
Water is dispensing warm.	5
Sparkling water is flat.	5
CO2 light is on.	6
Drip tray light is on.	6
Machine makes noise after or during dispensing either still or sparkling water.	6
Machine is loud or making loud noise.	6
Machine noise is constant and never stops.	6
CO2 leak.	7
Water tastes bad.	7

## Contact:

**Phone number:** 1-877-1044 (option 1)

**Email:** [ServiceNA@vivreau.com](mailto:ServiceNA@vivreau.com)



**Note:**

- If the water supply issue was resolved, now reset the carbonator to get the sparkling water to work again. This is done by powering the system off and back on again.

