Top Pro Troubleshooting Guide

Response to possible problems

If problems occur, the dispenser will show relevant information and problem-solving hints. If the problem cannot be solved immediately, please contact our service line.

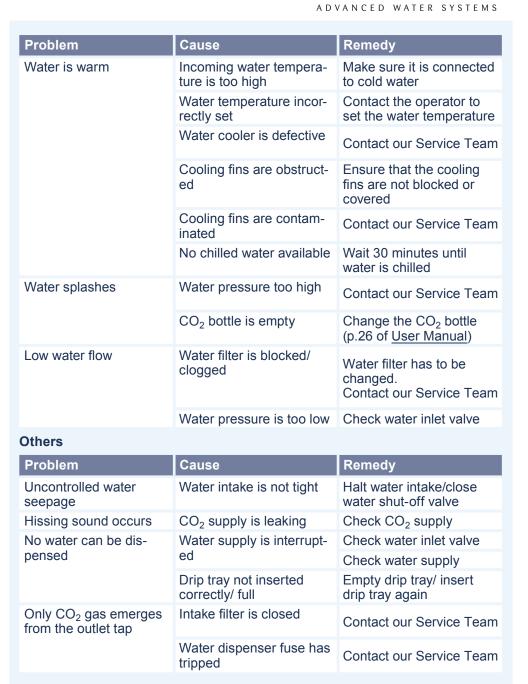
WARNING! Danger of injury from repair work! The water dispenser contains no parts that can be repaired by the operator. Tasks other than those described in these instructions may only be carried out by the manufacturer or by a gualified person.

Visible abnormalities on the display

Problem	Cause	Remedy
Red exclamation mark lights up on tap display	System has an error	Check the error message on the footer of the un- dercounter display
Water type icons are off	System has an error.	Contact our Service Team
Display is off	Appliance is not switched on	Plug the power plug into the power outlet, switch on the power and check possible appliance fault
	Water dispenser fuse has tripped	Contact our Service Team
Sparkling icons are dimmed	CO ₂ bottle is empty	Change the CO ₂ bottle (p.22 of <u>User Manual</u>)
	Standby Mode is active	Touch the icons to wake up the system

Abnormalities of the dispensed water

Problem	Cause	Remedy
Water is not/ only slight- ly carbonated	CO ₂ content incorrectly set	Contact our Service Team
	CO ₂ bottle is empty	Check the fill level of the CO_2 bottle and change bottle if neces-sary (p.26 of <u>User Manual</u>)
Water splashes	Water pressure too high	Contact our Service Team
	CO ₂ bottle is empty	Change the CO ₂ bottle (p.26 of <u>User Manual</u>)



(IV/RFA)

Phone number: 1-877-999-1044 (option 1) | Email: servicena@vivreau.com